# An Explanation of our prices'

# **Explaining Our Prices**

The following is a description of the service provided within each of our price categories and the current standard charge.

#### Professional Service Fee - from £1,495.00

Our Professional Service Fee includes all of our facilities and staff and covers the help and advice we provide to families at the time of the funeral arrangement, during the time leading up to the funeral and the period after the funeral where the family may need advice on such things as Memorials and internment of ashes. The arrangement process also includes working on behalf of the family with local council authorities and privately owned cemetery and crematorium staff.

This fee includes the completion of all paperwork required before the funeral can take place, and additionally our liaison with hospital bereavement staff, local general practitioners, Coroners, and mortuary staff. On the day of the funeral the attendance of our Funeral Conductor and pall bearers is also included within this fee.

# Caring for the deceased - £445.00

This is our charge for providing mortuary facilities and private chapel of rest for the deceased whilst they are in our care up until the day of the funeral.

# Removal Charge - Standard Fee £275.00 - Out of Hours Fee £495.00

We have two different fees for when we take a deceased into our care. The standard charge is for when we attend to a deceased during working hours and the higher charge is when we collect the deceased from their place of rest outside of working hours (this is usually when the deceased has died at home or in a care home). Our prices are calculated on the deceased resting within 25 miles of our funeral home, greater distances may incur an additional fee.

# Embalming & Preparation - Standard £295.00 - Post-Mortem £345.00

These charges are valid when the family of the deceased wishes to visit their loved one in our Chapel of Rest in the days leading up to the funeral. Embalming is a medical procedure which preserves the deceased's body. Our Embalming fee is standard unless the deceased has previously undergone a post-mortem at the Coroner's instruction, in which case a higher fee is charged in relation to the greater length of time required by our embalmer to complete the medical procedure.

#### Coffin of Casket - from £525.00

There are many choices of coffin or casket and as such the price varies greatly. A standard wood veneer coffin is our standard coffin and can be chosen for any funeral, upgrading the coffin/casket will depend upon our customers personal preference. Full guidance is available when making this choice.

# Hearse from £395.00 & Limousines from £395.00

Our Hearse and Limousines are charged at a standard rate which provides up to four hours hire charge which begins when we leave our premises and ends when we have arrived at the wake address. If the funeral takes greater than 4 hours, then additional charges may be incurred, and any such charges are based on an hourly rate and will be discussed and agreed with the family at the time of the funeral arrangement.

## Horse-drawn Hearse from £1,450.00

A Black Carriage drawn by two Black Horses is our standard offering, White Horses and a White Carriage are more expensive (£1,495.00). If the distance to be travelled is greater than 10 miles then there will most likely be a need for four horses to draw the carriage, in which case a higher fee will be incurred, again this will be discussed and agreed with the family at the time of making the funeral arrangements.

# Order of Service Booklets from £2.00 per copy

#### Floral Tributes from £25.00

#### **Disbursements**

Disbursements are the fees and charges we as funeral directors settle on behalf of the family. They include Crematorium fees, Burial Charges, Minister & Life Celebrant fees and Doctors fees. The amount shown on our account is the amount we pay to the third party on the family's behalf.

#### Our Non-Attendance Funeral from £1,395.00

The Non-Attendance funeral includes our Professional Services Fees, Caring for the deceased, our Removal Charge (if during normal working hours), a coffin of our choice, a Private Ambulance to convey the deceased to the Crematorium, Crematorium Fees (at the Crematorium of our choice), and Doctors Fees. The Non-Attendance funeral is a cremation service only (not burials) and does not include; Attendance by any mourners, Embalming, use of our chapel of rest, limousines, a Minister or Life Celebrant, a Funeral Service at the Crematorium. We will inform the family of when and at which time the funeral will take place.

## Our Simple Funeral from £2,495.00 plus disbursements

Our Simple Funeral is a cost-effective means of carrying out the funeral of a deceased. The Simple Funeral includes; our Professional Services Fees, Caring for the deceased, our Removal Charge (if during normal working hours), our standard wood veneer coffin, and our staff and a Hearse to convey the deceased directly to the Crematorium. The Simple Funeral fee

does not include; Crematorium Fees, Doctors fees and a Minister or Life Celebrant's fee, embalming, use of our chapel of rest, Limousine hire, or removal of the deceased from their place of rest outside normal working hours. There will be limited choice regarding the time and date of the funeral.

#### **Our Terms of Settlement**

Our Settlement Terms are that the funeral costs are paid in full within three working days of the date of the funeral. Exceptional circumstances can sometimes mean that a funeral account can be paid after the date of the funeral, however this must be agreed by a Director of the Company in advance of the funeral. We reserve the right to delay the date of the funeral if the account has not been settled as per the terms noted above.